

CENTRAL CITY MEDICAL CENTRE PTY LTD

Shop 14/378 Wellington Street

(Train Station Concourse, cnr Wellington & Barrack Sts.)

Perth WA 6000

Ph: 9225-1188 Fax: 9221-4069

What to expect re: your test results

Your doctor has referred you for medical tests. We will generally receive the results of your tests within 7 working days after you do the test.

To fully protect your privacy, our receptionists have no access to your medical records or test results. It is preferred that you book a follow-up appointment with your doctor to discuss results in full. There is a cost associated with any use of doctor time including follow up appointments.

- We will try to contact when we receive your x-rays.
- If there is **ANY** concern with any of your test results, the doctor will send you a recall (an SMS or letter), asking you to book an appointment to see him/her. We cannot send you a copy of your results if there is a need for the doctor to discuss the results with you. You will need to come in for an appointment!
- If there is no concern with your test results, you will **NOT** receive a recall. If you wish to discuss the test results further in any case, you will need to book in to see your doctor again and there will be a cost.
- If your doctor is away for any reason, another doctor will review your results, the above protocol will still be followed, and you will be sent a recall if necessary.

It is not safe clinical practice to discuss test results by phone or email. This does not allow adequate time to discuss these with you properly. Do not phone or email for results.

You may receive a copy of your results on request if they are normal. You can also have a copy of any abnormal results, after these have been discussed with your doctor at an appointment.

There are standard fees for follow up appointments, and telephone or email consultations.