

FREE TO TAKE HOME!

APRIL - MAY 2022 EDITION



Family break-ups



Heartburn



Flu vaccination



Dealing with Depression

YOUR NEXT APPOINTMENT:

ENJOY THIS FREE NEWSLETTER

Please remember that decisions about medical care should be made in consultation with your health care provider so discuss with your doctor before acting on any of the information.

www.healthnews.net.au

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● PRACTICE DOCTORS

Dr Chris Denz
Dr Jasper Mahon
Dr Mathew John
Prof Tunde Abioye-Kuteyi
Dr Edmond Ip
Dr Georgia Frew
Dr Zachary Denz
Dr Jenny Ho
Dr Selina Tsui
Dr Nara Kim
Dr Romi Gordon
Dr Kye Tan

● NURSING STAFF

Amy, Bronwyn, Mercy & Jean

The philosophy of this practice is to provide comprehensive and thoughtful medical care. We work hard to keep up-to-date with the latest medical innovations and to bring you efficient personal service.

● SURGERY HOURS

Weekdays.....7am – 6pm

Weekends & Public Holidays.....9am – 6pm

● AFTER NORMAL BUSINESS HOURS & EMERGENCIES

Phone the locum service: **1300 030 030**

A home visit can be arranged with Locums if required.

● BILLING ARRANGEMENTS

We are a private billing practice and settlement of your account is required after your consultation.

Standard Consultation\$85.00

Long Consultations\$135.00

After Hours Standard Consultation ...\$100.00

After Hours Long Consultation\$160.00

There is a \$10 establishment fee for all new patients.

Your receipt may then be submitted to Medicare for an instant refund. Payment can be made by cash, cheque, credit card or EFTPOS.

Patients are informed of costs before treatment, investigations or procedures are performed in addition to the consultation.

● SPECIAL PRACTICE NOTES

COVID-19 Vaccinations: We are currently offering COVID-19 vaccinations. Please book online at www.ccmc.net.au.

Telephone Consultations now available.

Flu Vaccinations. Flu vaccinations are available now. Flu vaccinations are free for all patients over 65 years, children aged between 6 months and 5 years, pregnant women and Aboriginal People aged over 15 years. The flu vaccination is \$25 for all other patients. Please contact reception to book your flu vaccination.

Communication. A nurse is available during normal surgery hours for emergency advice.

Our staff are experienced in deciding the appropriate response to any phone request.

Our doctors will return your telephone calls or respond to your emails once they have finished dealing with their patients. If a phone call or email cannot be dealt with quickly, you should book an appointment to see your doctor to ensure your concerns are addressed properly.

There will be a fee for the telephone/email consultations.

Patient Health Information. Your medical record is confidential. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff.

If you request a copy of your medical records or test results, we will ask you to complete a request form and to provide a copy of your photo ID to confirm that you are the patient. There is a administration fee for the release of medical records to yourself or to another Practice. Please ask our reception staff to provide you with the necessary paperwork.

Follow Up. A computerised reminder system is available and used for follow up of many medical conditions. If you wish to participate in this, please inform your doctor. This surgery participates in State & National registers.

Test Results. We will contact you if there is any concern with your test results. If you would like to discuss these with your doctor please make a follow-up appointment. Most test results usually take 3-5 working days to come back to us, but may take a week or more for some tests.

● APPOINTMENTS

Online bookings are now available. Please visit our website at www.ccmc.net.au and click the link to online bookings.

Walk-ins. Walk-in appointments are usually available within the hour, but it is preferred that you book in advance.

Long appointments and Procedures. If you need a full medical examination, a procedure, review of a complex health problem or counselling, please call us on 9225-1188, to ensure we allow enough time, and a treatment room if needed. This ensures you get the attention you deserve.

Family members. Please book an appointment for each family member who needs to see the doctor. We cannot squeeze you all into one appointment!

Cancellations. If you cannot attend your appointment, please give us at least 2 hours' notice of your cancellation to avoid a fee.

▷ Please see the Rear Cover for more practice information.

Impact on children with family break-ups

It is estimated that 40% of marriages will end in divorce or separation. In many instances, there are children involved, and the impact on them is significant.

Regardless of whether a couple love each other or not, their children will still love them both. Whilst all children are affected in the short term, American research showed that in the longer term, the vast majority of children in divorced families did as well as their peers regarding behaviour, academic performance, and social relationships.

What has been found is that high levels of parental conflict were associated with poorer outcomes for children. This means it is less, that parents may separate, but how it is managed. It also says that remaining together when there is much conflict is not helpful either.

The effects are those of stress and differ widely. Age is also a factor. Some children may develop night terrors or become anxious. Others may cry a lot. Those who are newly toilet trained may regress. Some children may complain of headaches or tummy aches. Some may lose appetite.

Children will need the support of both parents. In turn, parents will also

need support. There are many services available to support families. Talk to your children honestly and listen to what they have to say. Allow them to express emotion and allow them to adjust in their own time.

Talk to your GP about any concerns you have about your child or your own health.



 <https://headspace.org.au/friends-and-family/understanding-school-refusal/>

Heartburn

This is a burning pain in the chest or upper abdomen caused by acid "leaking" from the stomach into the oesophagus.

It is also known as reflux and Gastro-oesophageal reflux disease (GORD). It is very common and can affect all age groups starting with infants, and ranges from mild to severe and occasional to daily. Not everyone with heartburn has GORD. Some with GORD may have a hiatus hernia, where some of the stomach "slips" above the diaphragm.

In adults, risk factors include being overweight, smoking, alcohol consumption and a family history. Certain foods will trigger heartburn in certain people, but there is no one set of foods to avoid.

Caffeine, dairy, and spicy foods are common culprits, but each person needs to find what "disagrees" with them.

Prevention includes avoiding known triggers and not overeating at one time. Treatment depends on severity and frequency. Simple home remedies like bicarbonate of soda or herbal teas help some people. Simple



 <https://www.betterhealth.vic.gov.au/health/conditionsandtreatments/indigestion>

antacids can relieve symptoms. At night it can be helpful to sleep on a slight incline from the head down to the toes.

If simple approaches fail, you need to see your GP. Often the history is sufficient for diagnosis, but you may be sent for tests to rule out other causes.

For ongoing problems, there are prescription medications that can reduce acid production. Some people need short courses of these, and others need it long term. If symptoms are not relieved after some weeks, you may be referred for a gastroscopy to assess the oesophagus and stomach.

Flu vaccination

With all the focus on COVID 19 vaccination, including boosters, which many will have had by the end of March, it may be easy to forget that flu season will be with us soon.

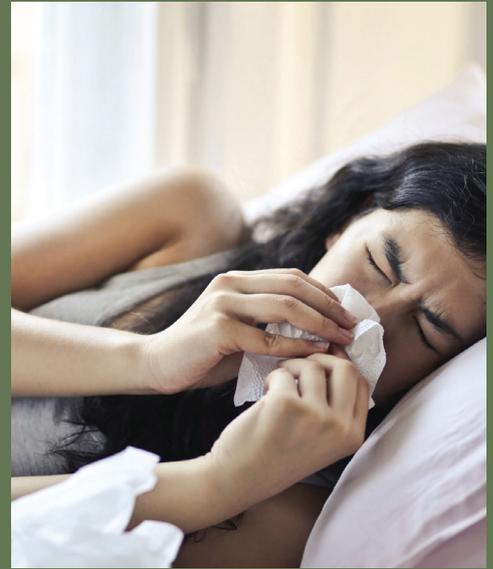
Flu vaccination typically starts in the second half of April based on peak flu season, generally from late June to mid-August (albeit this varies year to year and varies from city to city within the same season). As flu strains change, you need a shot each year. The annual vaccine is not a "booster" but to cover the strains anticipated for the upcoming winter. Vaccination is recommended for everyone older than six months.

Like other viral illnesses, the severity of influenza varies from mild to severe. Typical symptoms are fever, headache, fatigue, muscle pains and loss of appetite. People generally

feel more unwell with the flu than a cold- the two illnesses are not the same.

Certain groups who are at increased risk of complications from flu are eligible for a free vaccine under the national program; those over age 65, ATSI people aged over six months, pregnant women, those over age six months with a chronic medical condition, and children aged six months to five years. Some states have programs that cover additional groups.

Many clinics will run dedicated flu vaccination sessions and/or do it as part of a regular consultation. Ask your GP about flu vaccination for you and your family.



 <https://www.health.gov.au/health-topics/immunisation/vaccines/influenza-flu-immunisation-service>



 <https://www.beyondblue.org.au/the-facts/depression>

Dealing with Depression

Depression is common, affecting as many as one in five Australians. For some, it can be an ongoing condition with ups and downs. For others, there may be only one isolated episode.

Depression is more than just feeling sad for a day or two. It is feeling miserable for at least two weeks together with lack of enjoyment of usual activities, withdrawal from friends and often sleep and appetite disturbance.

There are no diagnostic blood tests or scans. Diagnosis is based on the symptoms.

There are non-pharmacological and pharmacological treatment options. There are several medications that can be used if needed. Counselling through a psychologist or counsellor will be of benefit to many. Your GP can refer you.

Lifestyle measures also help. Eating a healthy

diet rich in vegetables and lower in sugar may help. Cut down on alcohol use. Regular exercise is good for mental health. Meditation or guided relaxation can help. Getting enough sleep is also important. Equally, do not stress if your sleep pattern takes a while to get back to normal. Switch off screen at least 30 minutes before bed and have a regular night-time routine.

Regular follow up with your GP is important. Changes in treatment may be needed if you are not making improvements. With recovery, medication (if prescribed) may be reduced and then stopped. Do not stop your medication without talking to your doctor.



 <https://www.healthdirect.gov.au/otitis-media>

Otitis Media

The human ear has three parts (outer middle, and inner). All three can get infected. Otitis media is an infection of the middle ear.

It is most common in children with a peak between six and 18 months. The cause may be bacteria or viruses. It can affect one or both ears and may come with a "cold" type illness or be of itself. It is more common in Indigenous children.

Typical symptoms are a painful ear. There may be a sore throat in the lead-up or concurrently. Fever may be present but is usually mild. Children may lose appetite and be distressed – especially younger children.

Diagnosis is made by examination of the eardrum. This is typically bright red in colour when infected. There may be fluid in the middle ear "behind the drum". Glands in the neck may be enlarged, and the throat may be inflamed too. There is generally no need for blood tests.

Until recently, antibiotics were given routinely. Current thinking is that most viral infections will settle without antibiotics in a few days. Some cases will still need them. Pain relief is important, as is comforting your child. Maintain hydration, but if appetite is low, there is no need to force this.

Children with repeated middle ear infections can develop glue ear (where fluid stays in the middle ear and does not drain to the sinuses), which can impact on hearing. These children may benefit from the insertion of grommet tubes by an ENT surgeon.



KEY LIME PIE

Ingredients

- 300g digestive biscuits
- 150g butter, melted
- 1 x 397g can condensed milk (we used Nestlé)

Directions

- Heat the oven to 160C/fan 140C/gas 3.
- Whizz 300g digestive biscuits to crumbs in a strong plastic bag and bash with a rolling pin.
- Mix with 150g melted butter and press into the base and up the sides of a 22cm loose-based tart tin. Bake in the oven for 10 minutes. Remove and cool.
- Put 3 medium egg yolks in a large bowl and whisk for a minute with electric beaters.
- Add a can of condensed milk and whisk

- 3 medium egg yolks
- finely grated zest and juice of 4 limes
- 300ml double cream
- 1 tsp icing sugar
- extra lime zest, to decorate

- for 3 minutes, then add the finely grated zest and juice of 4 limes and whisk again for 3 minutes.
- Pour the filling into the cooled base, then put it back in the oven for 15 minutes. Cool, then chill for at least 3 hours or overnight if you like. When ready to serve, carefully remove the pie from the tin and put on a serving plate.
- To decorate, softly whip together 300ml double cream and 1 tsp icing sugar. Decorate as desired and finish with some extra lime zest and lime slices.



COLOUR FUN!



CENTRAL CITY MEDICAL CENTRE

● PRACTICE STAFF

Practice Manager:

Claire Stocks

Reception Staff:

Shannon, Livia, Anna, Barbara, Kate, Connor, Caitlin, Lucy, Niamh, Genevieve, Emily & Kris

Admin:

Tracy, Christine & Niamh

Medicals:

Anna, Shannon & Livia

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● OTHER SERVICES OFFERED

- COVID-19 vaccinations
 - Ear micro-suction
 - Dietician
 - Colposcopy
 - Traveller Vaccinations
 - Minor Surgery
 - Spirometry
 - Executive Medical Reviews
 - Acne Treatment
 - Clinical Psychologist
 - Aviation Medicals
 - ECG, Stress Testing & Cardiac Risk Assessment
 - Audiometry
 - Pre-Employment Superannuation & Diving Medicals
 - Central City Health Professionals including Chiropractor, Pilates, Podiatrist & Physiotherapy located next door –
- www.perthpainfree.com.au

● SPECIAL PRACTICE NOTES

Patient Feedback. We would like to hear about your concerns, complaints or suggestions. Please feel free to talk to your GP or the Practice Manager regarding any issues. If you prefer to make your concerns known outside the surgery, you can call the Health and Disability Services Complaints Office on 08 9323 0600 or 1800 813 583.

